



Appendix A LGA informed Senior Leadership

April 2024

Structure





Strategic Management Board (SMB) structure under former CX and Growth Director

Chief Executive & Growth Director

Director

Housing & Customer Access

DirectorCommunities

Director

Comms, Tourism and Marketing **Director**

Corporate Services

Director

Finance

Director Street Scene Director
City
Development

Managing Director

Exeter City Living





Current SMB structure

Chief Executive

Director

Housing & City Development

Director

Customer & Digital

Director

Culture, Tourism & Leisure

Director

Corporate Services

Director

Finance Net Zero & City Management

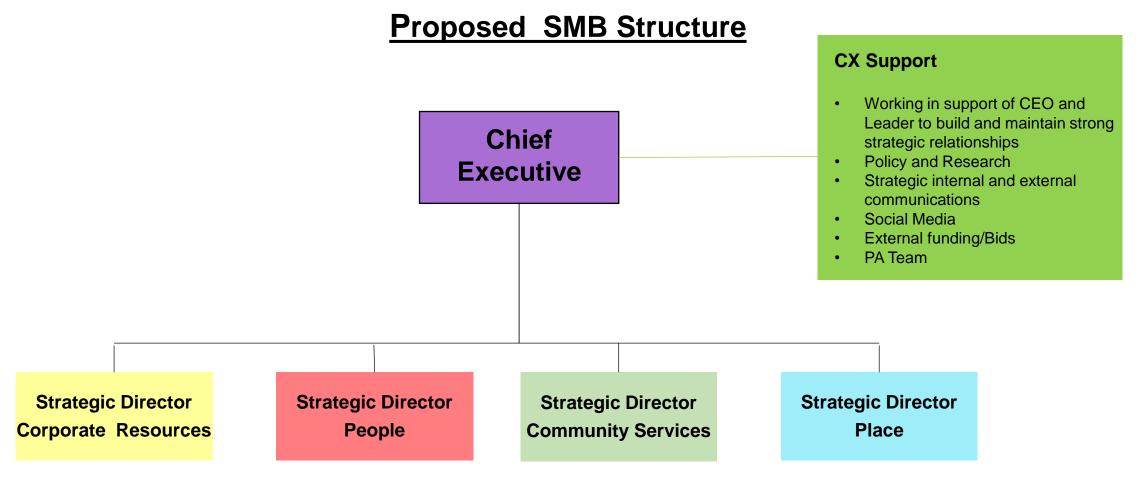
Director

Managing Director

Exeter City Living









Proposed Corporate Resources structure



Strategic Director Corporate Resources

Service Lead Finance

Accountancy Revs & Bens

Exchequer Internal Audit Client

Sundry Debt Risk Management

Service Lead Legal

Legal Services Democratic Services

Corporate Governance

Procurement

Elections/ Electoral Registration Service Lead
Asset Maintenance

HRA
Retrofit &
Maintenance

Cap EX

Engineering

ance

GF Asset Management

> Facilities Mngt

Health & Safety (external)

Service Lead
Commercial Assets

Surveying

Commercial Property

Matford Centre & Markets

Car Parking



Proposed People Directorate structure



Strategic Director People

Service Lead Digital & Data

Digitalisation & Website Governance (Protection) & Systems

IT Client

Performance Framework & Business Intelligence

GDPR FOIs

Service Lead Customers &

Customers & Communities

Customer Service Centre Consultation/ Community Engagement / Grants

Customer Insight/CRM Complaints

Service Lead Housing

Housing Needs & Homelessness

Tenancy Services and Rent

Private Sector Housing Service Lead

HR, Workforce Planning & OD

HR & OD

Safeguarding

EDI &

H&S (Internal)

Wellbeing

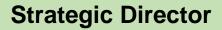
HRIS & Payroll

Corporate Plan



Proposed Community Services Structure





Community Services

Service Lead Environment

Environmental Health Emergency Planning

Public Health Business Continuity

Licensing Air Quality

Service Lead Operations

Parks & Waste Grounds Maintenance Cleansing Fleet

Harbour & Waterways

Cemeteries

Service Lead
Leisure & Healthy
Living

Leisure Services Healthy & Active Lifestyles

Commercialisation

Sales and Marketing



Proposed Place Structure



